



Member FDIC

## Setting Security Code Delivery Preference to Text

Use these set-up instructions to receive your security code via text.



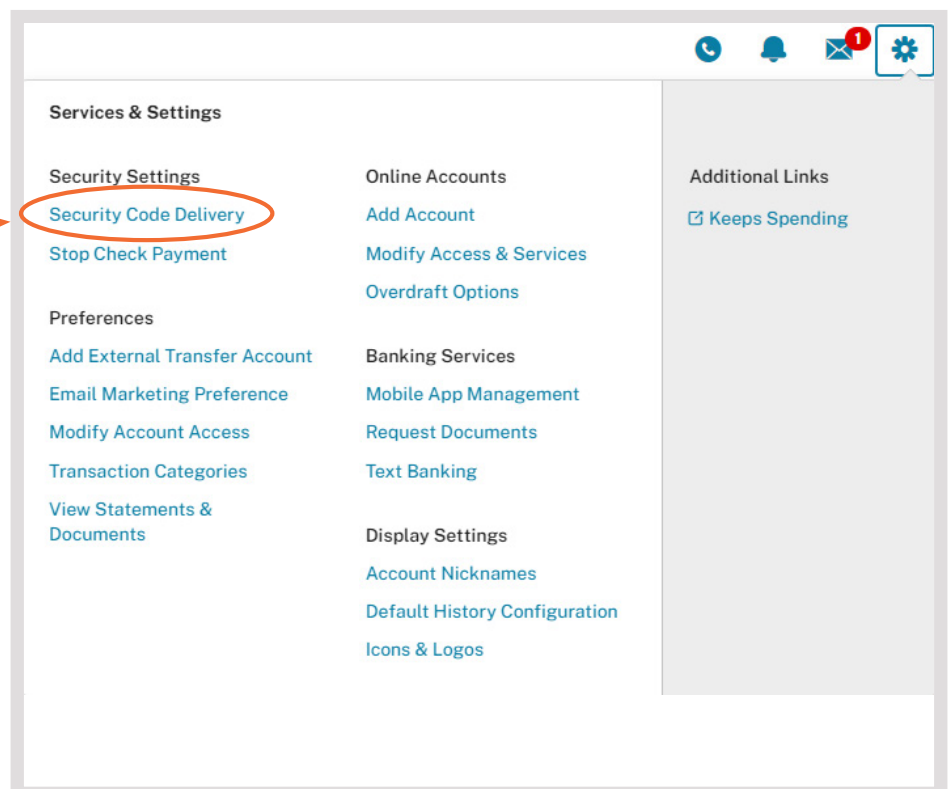
SOUTHERN BANK

### HOW TO SET SECURITY CODE DELIVERY PREFERENCE TO TEXT

After enrolling to receive text notifications, you will be able to set text as your message delivery preference.

Click the gear icon, located in the top right-hand corner.

Under **Security Settings**, select *Security Code Delivery*.



From this screen, click the check box beside your mobile phone number, then click *Submit* to receive your security code via text.

### Security Code Delivery Preference

A Security Code can be sent to your chosen delivery modes when additional authentication is required.

Please select your preferred delivery method for receiving these alerts and click "Submit" to process your request. Click "Done" to return to the Services & Settings page.

Send Security Code via Email:

☒ johnacustomer@gmail.com  
(Primary email)

☐ customerjohn@yahoo.com (Secondary email)

Send Security Code via Text Alert:

☒ 000-000-0000 (Mobile)

This mobile phone number is enrolled to receive text alerts.

Submit

Done

If you are unable to select the checkbox next to your mobile phone number (it is grayed out), you are not enrolled to receive text alerts. To enroll, click the *Enroll to receive text alerts\** link.

### Security Code Delivery Preference

A Security Code can be sent to your chosen delivery modes when additional authentication is required.

Please select your preferred delivery method for receiving these alerts and click "Submit" to process your request. Click "Done" to return to the Services & Settings page.

Send Security Code via Email:

☒ johnacustomer@gmail.com  
(Primary email)

☐ customerjohn@yahoo.com (Secondary email)

Send Security Code via Text Alert:

☐ 000-000-0000 (Mobile)

Enroll to receive text alerts\*

Submit

Done

Follow the prompts to complete enrollment. It will only take a few moments.

## Services & Settings

### Enroll your mobile number for text alerts (Step 1 of 3)

You are choosing to enroll XXX-XXX-0000 for text alerts.

- ☒ By selecting, you authorize Southern Bank to send SMS text notifications using the mobile number provided. When you give us your mobile number, we have permission to send you text notifications at that number regarding your Southern Bank accounts.

Keep in mind, we will not charge you for any text messages, but your mobile phone service provider may. The frequency of messages may vary based upon which notifications you choose to receive.

If you wish to not receive these text notifications you signed up for, text STOP to opt-out. You can also text HELP for more help.

[Privacy Policy](#)

By clicking Continue, a registration code to be used in the next step will be sent to your mobile device.

[Cancel](#) [Continue](#)

## Services & Settings

### Enroll your mobile number for text alerts (Step 2 of 3)

A text message was sent on 2/23/2022 10:28:22 am CST to your mobile number XXX-XXX-0000 from the number 203-633-0209.

Please enter the registration code provided in the text message:

Registration Code:  -  -  -  -  -   
[Resend code](#)

[Cancel](#) [Submit](#)

## Services & Settings

### Enroll your mobile number for text alerts (Step 3 of 3)

Your mobile phone number has been successfully enrolled to receive text alerts from Southern Bank.

[Done](#)

If a mobile phone number is not available to select, your mobile number hasn't been added to your profile settings, or it may be in the wrong field.

## Security Code Delivery Preference

A Security Code can be sent to your chosen delivery modes when additional authentication is required.

Please select your preferred delivery method for receiving these alerts and click "Submit" to process your request. Click "Done" to return to the Services & Settings page.

Send Security Code via Email: ☒ johnacustomer@gmail.com  
(Primary email)

☐ customerjohn@yahoo.com (Secondary email)

Send Security Code via Text Alert: ☐ **Not Set** (Mobile)

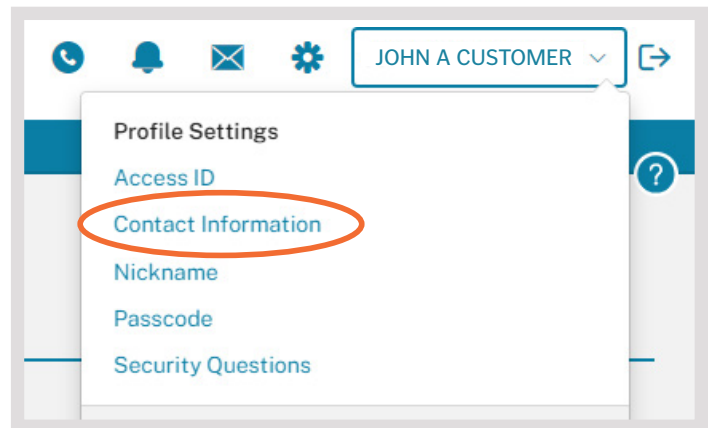
[Enroll to receive text alerts\\*](#)

[Submit](#) [Done](#)

Follow the steps below to add your mobile phone number to your profile settings. If your phone number is wrong, you'll follow the same steps to correct it.

# ADD A PHONE NUMBER TO YOUR CONTACT INFORMATION

In the upper right-hand corner, click the drop-down arrow next to your name, then select *Contact Information*.



Ensure that your mobile phone number is correct and in the field for Mobile Phone. Click *Submit*.

## Profile Settings

### Change Contact Information

\* For which accounts do you wish to change your contact information at Southern Bank?

☒ All of my accounts with Southern Bank

☐ Some of my accounts with Southern Bank *(Pending verification of ownership by Southern Bank)*

For changing contact information on all of your accounts with Southern Bank simply update any information below. The information has been populated with your Online Banking user profile information.

Once you have modified the information click "Submit" to send your requested change(s) to Southern Bank.

**NOTE:** This change will also be applied to your Online Banking user profile information.

> Email Addresses

∨ Phone Numbers

\* Day Phone

Evening Phone

Fax:

Mobile Phone:

000-000-0000

Alternate Phone:

This mobile phone number can be designated to receive any Notify Me Alert notifications.

If you add or update your mobile phone number, you will be prompted to enroll your mobile number for receiving alerts\* on the next screen.

\* Message and data rates may apply.

Can be a landline or a mobile number.